

# home8

## Security Plus Starter Kit Quickstart Guide

Model No. H13015QV

### What's inside:



1x Security Shuttle



1x Twist HD camera



4x Door + Window sensors



1x Keychain remote



2x Power adapters



1x Ethernet cable



2x Power cables



4x Batteries  
(CR123A)

### What you'll need:

- Broadband Internet
- iPhone or Android phone
- Home router

## Step 1: Assemble your hardware

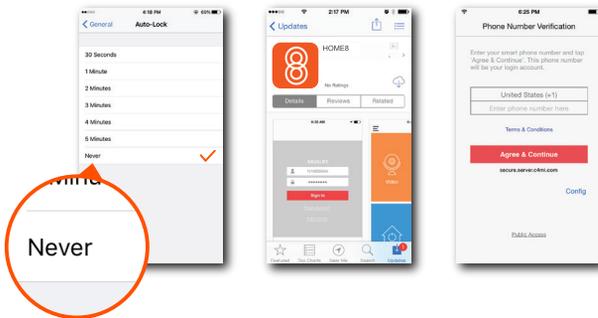
Unpack all of your hardware within 1-10 feet of your home router.

- Connect Security Shuttle to your DHCP-enabled router with the included Ethernet cable
- Connect Security Shuttle and Twist HD camera to power adapters and plug them in
- Add batteries to your Door + Window sensors



## Step 2: Set up your smartphone

Your phone will disrupt the setup process if it goes to sleep. So before you register your devices, disable the autolock feature on your smartphone. You can enable it after you've set up your system.



**Next:**

- Connect your smartphone to your home Wi-Fi
- Download the Home8 app from the App Store or Google Play
- Follow the on-screen instructions and set up your account

### Step 3: Mount your devices

**Before you mount your sensors, see if they're within Security Shuttle's range.**

- Take your sensors to the rooms you want to use them in
- Open the battery cover of each device you want to install

If you get a notification that says your device has been tampered with, it's within range.

Replace the battery cover and mount the device with the included screws or double-sided tape.

**Before you mount your cameras:**

- Take them to the room you want to use them in and plug them in
- Wait for your cameras to connect

If you see video, place your cameras and enjoy.



# Troubleshooting Tips

## Are your devices listed in your app?

If you're having trouble installing your devices, see if they're listed in your Home8 app:

- Navigate to ☰ > **Device Management** to see if all your devices are listed
- Tap + next to the device category and follow the on-screen instructions to add any missing devices

## Are your devices communicating with Security Shuttle?

- If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
- If they do connect, you'll know the range of your device and where to install a range extender.
- Alternatively, you can move Security Shuttle closer to your device.
- If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to ☰ > **Device Management** > + on the Home8 app to add your devices again.

## Do you need to reset your camera?

If your camera isn't communicating with Security Shuttle, your app may ask you to reset your camera.

- Locate the pinhole on the left side of the camera
- Insert a pin and hold for 3-5 seconds until you hear a beep
- Return to the app and follow the onscreen instructions

## Need help installing your Home8 system?

Call 1-844-800-6482, Mon-Fri 9am-5pm, Pacific.

LiveChat us at <http://www.home8alarm.com/faq/>

Email to [support@home8alarm.com](mailto:support@home8alarm.com)



99200229MIG