# **TripleShield Quickstart Guide**

Model No. H22019US

### What's inside:







1x Wi-Fi Camera





1x Alarm Keypad





### 4x Door + Window **Sensors**







1x External Siren





### 1x Infrared Motion Sensor







2x Arm/Disarm/ **Panic Remotes** 

Broadband internet connection, iOS or Android phone and home router required.

3. Follow the on-screen instructions and set up your account.



### Step 3: Activate your system

1. Select **Menu Icon ≡** on top left on the App and tap "Add Device" to activate system.



2. Find the QR Code Sticker on the Gateway and follow the instructions on your арр.



3. When you see the "System is ready!" message. Congratulations, your system setup has completed!



# **Step 1: Connect to Network**

Unpack all of your hardware within 20 feet of your home router for quick set up.

1. Connect the 1 Gateway to your router with the included Ethernet cable, then power on.



2. Install batteries and plug in power adapters to devices and sensors.



### Step 2: Set up your smartphone

1. Go to Wi-Fi settings and connect your smartphone to Wi-Fi.



2. Download the Home8 app from the App Store or Google Play Store.





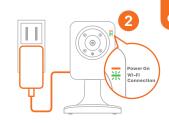


# Step 4: Place your devices

### Wi-Fi Camera

Connect the included power adapter and ethernet cable (optional) to the 2 Camera.

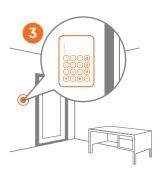
Check the Light indicators. The up light should be Solid red as power on. The button light should be blink green if camera is within the signal range.



# **Alarm Keypad**

Double-sided tape to mount Keypad on a wall near a door you use when you leave the property.

Please refer to "Alarm Keypad Instruction" for more detail.





## **Step 4: Place your devices**

### **Door + Window Sensor**

Use screws or Double-sided tape to attach sensor.

Maximum distance between two part is 1/4 inch .



### **External Siren**

Plug the power line. Place the siren.



### **Infrared Motion Sensor**

Place the device in an area with no direct sunslight.

The motion sensor has a 3 minutes cooldown period.





# Use your Keychain Remote to Arm/Disarm/Panic

Press the Arm/Disarm button. The LED light should blink.

You will receive a push notification on your phone saying "System is armed/ disarmed by keychain remote" if remote is within range.

Hold either button for 5 seconds as trigger Panic button.



# Step 5: Enable your service

1. On the home screen, tap the **Subscribe Now**.



Once your subscription is successful, the system status will change to "Practice Mode" for one day.



1-Day Practice Period

2. Provide contact and payment method information.

3. Review order information and click **Place Order**.



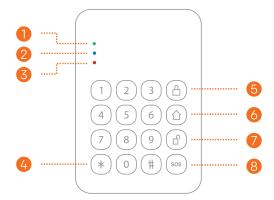
With our Professional Monitoring Service, after the 1-Day Practice Period, the system status will change to "In Service", you'll receive 24/7 monitoring for your system.

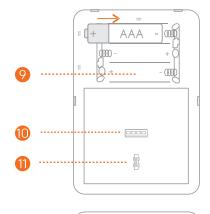


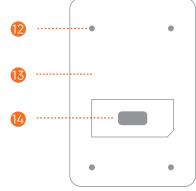
# Troubleshooting & FAQ

Please visit https://www.home8alarm.com/faq/ or call 1-844-800-6482 for more information.

# **Alarm Keypad Instruction**







### 1. Green LED

### Normal On:

Power on

### 2. Blue LED

Arm / Stay or Disarm

### 3. Red LED

### Flashes Once:

Flashes Once:

Wrong programming

### Flashes Once Every 3 Seconds:

Low battery indication, please replace the batteries.

- 4. Wake Up Key
- 5. Arm
- 6. Arm in Stay Mode
- 7. Disarm
- 8. SOS Kev
- 9. Battery Slot
- 10. Wired Cables Interface

### 11. Tamper Switch

The tamper switch will be activated if case is opened

- 12. Screw Hole
- 13. Rear Cover
- 14. Wired Cables Interface

### **Operation**

Please follow the instructions below to operate the keypad.

Press "\*" to activate keypad then enter **admin** password # or user password # before operating.



- Admin password is 123456 as default
- User password is 1234 as default

Note: If there is no operations within 5 seconds after pressing "  $_{st}$  ", keypad will exit setup state automatically.

Function	Press Button
Arm	Press * + 1234 + 🗅
Arm in Stay	Press * + 1234 + 🕥
Disarm	Press * + 1234 + 🗅

Function	Press Button
Mute	Press  button, then press  within 1 second to enter Siren Delay - "No Siren - Exclude Emergency Events" mode.
Unmute	Press  button, then press  within 1 second to cancel Siren Delay mode.
SOS Emergency Call	Press <b>SOS</b> for 3 seconds to activate an immidate alarm.

Note: It is recommended to enable function of Emergency Call with Password" to avoid false operation. See Settings.

## **Settings**

Please follow the instructions below to program the keypad settings.

Press " \* " then enter **admin password # 9** to enter setting state. Blue LED will light up. Then insert your command.



- Admin password is 123456 as default.
- Keypad will be programmed successfully after one beep is heard.

Note: No operation within 30 seconds, keypad will automatically exit setup state.

Function Press Button	Remark
Quick Arm On * 1 #	Once enabled, users can press "★+습" to arm the system without password.

Function	Remark
Press Button	
Quick Arm Off	
* 1 *	
Touch Tone On	
* 2 #	
Touch Tone Off	Once enabled, the green LED will flash when a button is pressed.
* 2 *	

Function Press Button	Remark
Emergency Call with Password	
* 4 #	
Emergency Call without Password	
* 4 *	
Change Admin Password	
* new password #	6 digits

Function Press Button	Remark
Change User Password	4 digits
* new password #	
Arm Delay	(0-99s)
0-99s #	

# **Reset to Default Settings**

Press the **Tamper Switch 5 times** in a row, then you will heard one long beep.