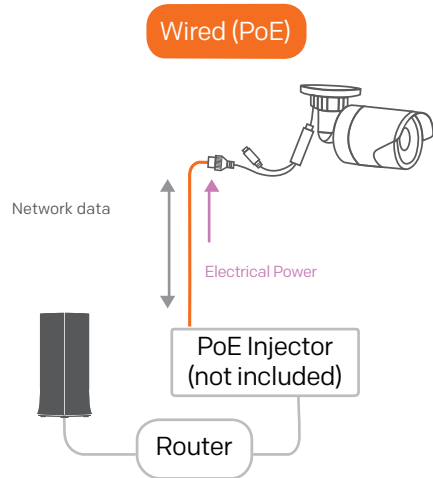






## Option 2: Wired

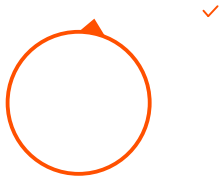
- i. Make sure a PoE Injector and two Cat5 cables are available before the connection. (PoE Injector and Cat5 cables are not included in the package)
- ii. Using a Cat5 cable, connect the PoE Injector to the same router that the Home8 Security Shuttle is connected. Using the other Cat5 cable, connect the PoE Injector to the Camera's Ethernet interface and DC power will be delivered to the Camera and data will be transferred. Power on the PoE Injector.



## Step 2: Set up your smartphone

Your phone will disrupt the setup process if it goes to sleep. So before you register your devices, disable the autolock feature on your smartphone. You can enable it after you've set up your system.

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### Next:

- Connect your smartphone to your home Wi-Fi
- Download the Home8 app from the App Store or Google Play
- Follow the on-screen instructions and set up your account

# Troubleshooting Tips

## Are your devices listed in your app?

If you're having trouble installing your devices, see if they're listed in your Home8 app:

- Navigate to ☰ > **Device Management** to see if all your devices are listed
- Tap + next to the device category and follow the on-screen instructions to add any missing devices

## Are your devices communicating with Security Shuttle?

- If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
- If they do connect, you'll know the range of your device and where to install a range extender.
- Alternatively, you can move Security Shuttle closer to your device.
- If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to ☰ > **Device Management** > + on the Home8 app to add your devices again.

## Do you need to reset your camera?

If your camera isn't communicating with Security Shuttle, your app may ask you to reset your camera.

- Locate the pinhole on the left side of the camera
- Insert a pin and hold for 3-5 seconds until you hear a beep
- Return to the app and follow the onscreen instructions

## Need help installing your Home8 system?

Call 1-844-800-6482, Mon-Fri 9am-7pm, Pacific.

<http://www.home8systems.com/faq/>

[support@home8systems.com](mailto:support@home8systems.com)



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