



Garage Door Control Button Add-on Device Quickstart Guide

Model No. WGO2001

What's inside:



1x Garage Door Control Button



1x Power Adapter



2x U-fork Wires



**Mounting Accessories
and Double-sided Tape**



1x Power Cable



2x 18-Gauge Wires

All Home8 add-on devices have to work with Home8 systems.

步驟一：組裝裝置與配件

1. 取出包裝內所有的裝置及配件。
2. 為維持穩定的連線品質，請在距離安全主機 (Security Shuttle) 1-10 呎 (30-300 公分) 處進行配對。
3. 將車庫門控制按鈕連接到電源轉接頭並插電。

步驟二：新增裝置

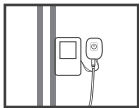
1. 開啟 Home8 app，點選側邊選單圖示 "≡"，並選擇 "裝置管理"。
2. 點選 "感測器列表" 旁的新增案鈕 "+"。
3. 遵照 APP 上的指示掃描裝置上的 QR code。

請注意：若是掃描不成功，您將會被要求輸入裝置的序列號 (SN)。

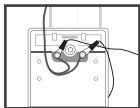
步驟三：選擇裝設方式

請先詳讀以下三種裝設方式及你的車庫門控制器的使用手冊。

方式一：與原有的控制器一起使用



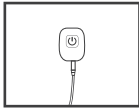
在原有的控制器上



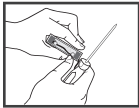
連接 U 型線

- 打開原有的車庫門控制器
- 找到兩條連接你車庫門電機的線，鬆開鎖住線的螺絲
- 將 U 型線各別連接後將螺絲鎖緊
- 裝回原有的控制器
- 接著到步驟四

方式二：取代原有的控制器



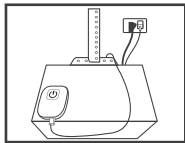
取代原有的控制器



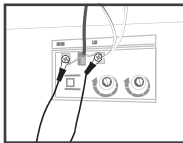
完全移除原有的控制器

- 打開原有的車庫門控制器
- 找到兩條連接你車庫門控制電機的線，鬆開鎖住線的螺絲
- 完全卸下原有的車庫門控制器
- 接著到步驟四

方式三：裝設在車庫門控制電機上



裝設在電機上

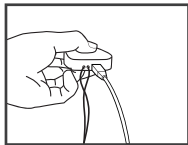


與車庫門控制電機連接

- 找到車庫門控制電機上的線路連接板
 - 找到與車庫門控制器連接的兩條線，如果你找不到線路，請參閱你的車庫門控制電機使用手冊，來辨認是哪兩條線連接到車庫門控制器
- 你也可以聯絡我們，我們很樂於協助

- 根據電機線路板的情況，使用 U 型或直型線來連接車庫門開關控制鈕與你的車庫門控制電機
- 接著到步驟四

步驟四：連接與裝設車庫門開關控制鈕



連接電線與電源

1. 將電線的另一頭插入 Home8 車庫門開關控制鈕下方（一個洞一條線，任意順序）。
2. Home8 車庫門開關控制鈕用附設的電源線與電源轉接頭連上電源後，使用附設的螺絲或雙面膠帶來進行裝設。

步驟五：測試車庫門開關控制鈕

開啟 Home8 app，進入智慧家居 > 車庫門開關控制鈕，按下按鈕。

你應該可以經由 app 來操作你的車庫門。

How can I backup recorded video?

You can backup your recorded video by using any of the following methods.

- By setting automatic backup to Dropbox. (Dropbox account needed)
- By sharing your recorded video from VideoGram to your appointed method.

How do I retrieve my Home8 Mobile app password?

Go to the sign-in page of your Home8 app and tap "Forgot password?". Follow the instruction on screen to enter your phone number. You will then receive an access code via SMS. After input an Access Code that app requested, you can then reset the password by yourself. You will also receive a confirmation email after successfully reset your password.

How can I be certain my personal information is secured?

Our first level of security is authentication and your password is encrypted when you sign in to your account. At the next level where all data is transmitted, including videos, images, as well account information, bank-level AES data encryption is used.

How can I be sure unauthorized people are unable to look at my videos on the cloud?

With your privacy in mind, all data is encrypted with bank-level security, and each user has his/her own account to access the video. Our system alerts you and your authorized users when it detects login attempts from unauthorized smart devices.

How many locations can I manage from my Home8 app?

Home8 app is built to support multi-location management. You can manage as many locations as you would like, and we do not place a limit on the number of Home8 Systems you can purchase.

If I lose my smart device, what should I do to protect my Home8 account?

We recommend you to change your password as soon as possible by using other smart device with Home8 App installed to sign in to your account to make the change to your password. Alternatively, you may also contact us to disable your account for you.

Is there a place I can view the user manual online?

Yes, visit www.home8alarm.com/download , and then access user manuals.

What are the requirements prior to purchasing an Home8 System?

Because Home8 System is a fully IoT interactive system, it will require the following:

- Broadband Internet connection. (dial-up connections are not supported)
- DHCP-enabled router with an available LAN port.
- Smart devices with internet connection.

What can I do if a camera is offline?

If a camera is showing as "offline", try power cycle on the camera first and wait approximately two minutes, if the offline situation persists, try moving the camera closer to the Security Shuttle and power cycle the device again. After tried the methods above, if the offline status is still not resolved, please contact our Technical Support for further troubleshooting assistance.

What can I do if my system is offline?

First, try checking your internet connection, if the connection is working properly, then unplug the network cable from your Security Shuttle for 10 seconds, and then reconnect it. If the Security Shuttle is still offline after 5 minutes, please contact our Technical Support for further troubleshooting assistance.

Troubleshooting Tips

Are your devices listed in your app?

If you're having trouble installing your devices, see if they're listed in your Home8 app:

- Navigate to ☰ > **Device Management** to see if all your devices are listed
- Tap + next to the device category and follow the on-screen instructions to add any missing devices

Are your devices communicating with Security Shuttle?

- If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
- If they do connect, you'll know the range of your device and where to install a range extender.
- Alternatively, you can move Security Shuttle closer to your device.
- If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to ☰ > **Device Management** > + on the Home8 app to add your devices again.

Do you need to reset your sensor?

If your sensor isn't communicating with Security Shuttle, you may need to reset your sensor.

- Press the reset button on the back of device with a pin for approximately 5 seconds.
- The LED will flash red and green then orange to green flashing.
- Return to the app and follow the onscreen instructions.

Need help installing your Home8 system?

[http://www.home8alarm.com/download/
support-global@home8systems.com](http://www.home8alarm.com/download/support-global@home8systems.com)