home8

What's inside:

1x Security Shuttle

1x Power Adapter

1x Ethernet Cable

1x USB Thumbdrive

1x Mini Cube HD Camera

1x Power Adapter

1x Power Cable

4x Mounting Accessories

1x Fire + CO Alarm Sensor

2x Double-Sided Tapes

1x Battery (CR123A)

4x Mounting Accessories

1x External Siren

6x Mounting Accessories

1x Double-Sided Tape

1x Water Leak Sensor
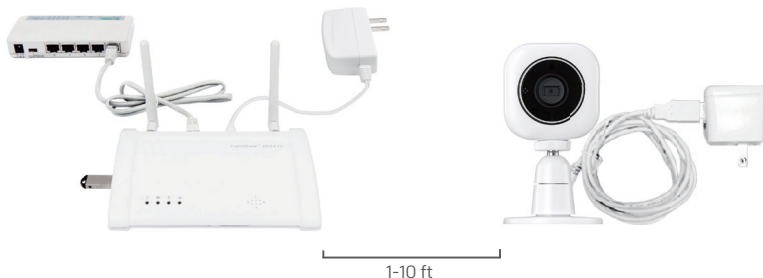
2x Double-Sided Tapes

1x Battery (CR123A)

4x Mounting Accessories

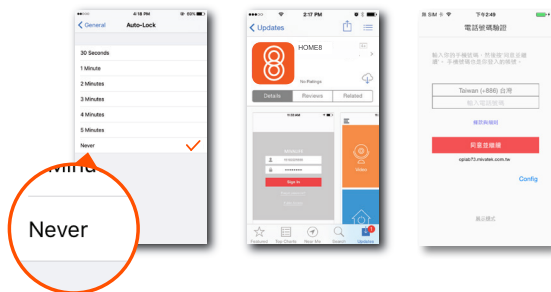Broadband internet connection, iOS or Android phone and home router required.

步驟一 : 組合硬體裝置

在距離路由器 1-10 呎 (30-300 公分) 處取出所有硬體裝置

• 使用隨附的乙太網路線連接安全主機 (Security Shuttle) 與 DHCP (主機動態配置 IP) 路由器。
• 將安全主機與迷你 HD 監視器連接到電源轉接頭並插電。
• 將積水偵測器與火災 / 警報偵測器裝上電池。
• 將警報器插上電源。

1-10 ft

步驟二 : 設定智慧手機

手機若是進入休眠會干擾設定過程。請在開始註冊裝置前將此自動鎖定的功能關掉。您可以在系統安裝完畢後再開啟此功能。

下一步 :
• 連接智慧手機至家中 Wi-Fi 無線網路。
• 從 App Store 或是 Google Play 下載 Home8 app。
• 跟著螢幕上的指示，設立您的帳戶。
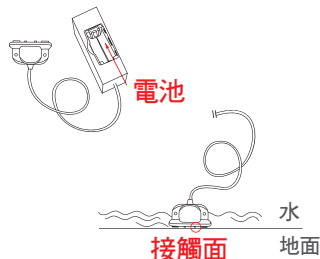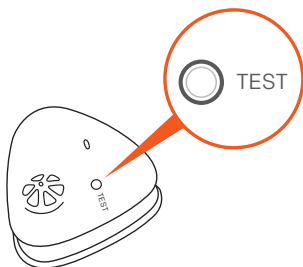
步驟三 ： 裝設裝置

在裝設感應器之前，請檢查感應器是否在安全主機的訊號溝通範圍內。

• 按壓火災 / 警報偵測器上的 TEST 鈕 3 秒，裝置上 LED 燈應會閃爍。

• 打開積水偵測器的電池盒蓋，如果接到警示通知偵測到裝置分離，表示該裝置已經在溝通訊號範圍內。

• 將警報器插上電源。按壓 Home8 app 主畫面上的 " 緊急事件 " 按鈕來觸發警報，並發送緊急事件通知。
　如果你的警報器發出警報聲響，表示該裝置已經在溝通訊號範圍內，你可以開始裝設。

警報器內都已預先裝設備用電池。若要使用備用電池，請先將塑膠片拉開。

裝設監視器之前。

• 將監視器拿到您要使用的房間並插上電。

• 等待監視器建立連線。

如果看到影像，將監視器放置好，即可使用。

TEST

電池

水
地面

接觸面

How can I backup recorded video?

You can backup your recorded video by using any of the following methods.
- By setting automatic backup to Dropbox. (Dropbox account needed)
- By sharing your recorded video from VideoGram to your appointed method.

How do I retrieve my Home8 Mobile app password?

Go to the sign-in page of your Home8 app and tap "Forgot password?". Follow the instruction on screen to enter your phone number. You will then receive an access code via SMS. After input an Access Code that App requested, you can then reset the password by yourself. You will also receive a confirmation email after successfully reset your password.

How can I be certain my personal information is secured?

Our first level of security is authentication and your password is encrypted when you sign in to your account. At the next level where all data is transmitted, including videos, images, as well account information, bank-level AES data encryption is used.

How can I be sure unauthorized people are unable to look at my videos on the cloud?

With your privacy in mind, all data is encrypted with bank-level security, and each user has his/her own account to access the video. Our system alerts you and your authorized users when it detects login attempts from unauthorized smart devices.

How many locations can I manage from my Home8 app?

Home8 app is built to support multi-location management. You can manage as many locations as you would like, and we do not place a limit on the number of Home8 Systems you can purchase.

If I lose my smart device, what should I do to protect my Home8 account?

We recommend you to change your password as soon as possible by using other smart device with Home8 app installed to sign in to your account to make the change to your password. Alternatively, you may also contact us to disable your account for you.

Is there a place I can view the user manual online?

Yes, visit www.home8alarm.com/download , and then access user manuals.

What are the requirements prior to purchasing an Home8 System?

Because Home8 System is a fully IoT interactive system, it will require the following:
- Broadband Internet connection. (dial-up connections are not supported)
- DHCP enabled router with an available LAN port.
- Smart devices with internet connection.

What can I do if a camera is offline?

If a camera is showing as "offline", try power cycle on the camera first and wait approximately two minutes, if the offline situation persists, try moving the camera closer to the Security Shuttle and power cycle the device again. After tried the methods above, if the offline status is still not resolved, please contact our Technical Support for further troubleshooting assistance.

What can I do if my system is offline?

First, try checking your internet connection, if the connection is working properly, then unplug the network cable from your Security Shuttle for 10 seconds, and then reconnect it. If the Security Shuttle is still offline after 5 minutes, please contact our Technical Support for further troubleshooting assistance.

Troubleshooting Tips

Are your devices listed in your app?

If you're having trouble installing your devices, see if they're listed in your Home8 app:

• Navigate to ☰ > **Device Management** to see if all your devices are listed.

• Tap + next to the device category and follow the on-screen instructions to add any missing devices.

Are your devices communicating with Security Shuttle?

• If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.

• If they do connect, you'll know the range of your device and where to install a range extender.

• Alternatively, you can move Security Shuttle closer to your device.

• If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to ☰ > **Device Management** > **+** on the Home8 app to add your devices again.

Do you need to reset your camera?

If your camera isn't communicating with Security Shuttle, your app may ask you to reset your camera.

• Locate the pinhole on the left side of the camera.

• Insert a pin and hold for 3-5 seconds until you hear a beep.

• Return to the app and follow the onscreen instructions.

Need help installing your Home8 system?

http://www.home8alarm.com/download/
support-global@home8systems.com

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