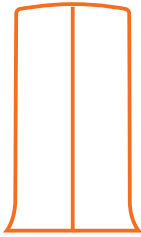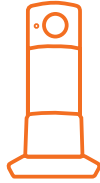# home8

Elder Care Ultra-Secure Starter Kit Quickstart Guide

Model No. C13013US

What's inside:

1x Security Shuttle

1x Twist HD camera

2x Activity trackers

1x Panic button

2x Power adapters

2x Power cables

1x Ethernet cable

1x Lanyard

What you'll need:

• Broadband Internet

• iPhone or Android phone

• Home router

## Step 1: Assemble your hardware

Unpack all of your hardware within 1-10 feet of your home router.

• Connect Security Shuttle to your DHCP-enabled router with the included Ethernet cable
• Connect Security Shuttle and Twist HD cameras to power adapters and plug them in

1-10 ft
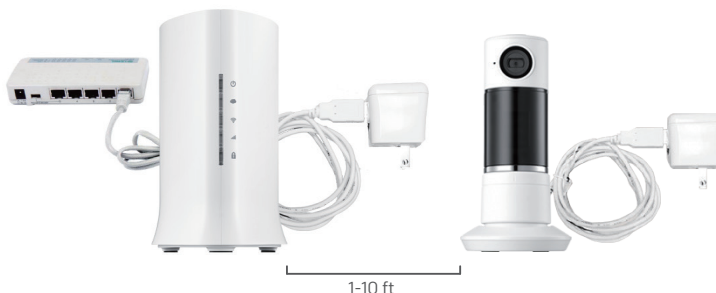
Step 2: Set up your smartphone

Your phone will disrupt the setup process if it goes to sleep. So before you register your devices, disable the autolock feature on your smartphone. You can enable it after you've set up your system.


Never
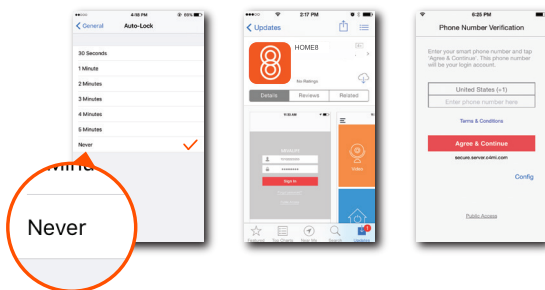
Next:
• Connect your smartphone to your home Wi-Fi
• Download the Home8 app from the App Store or Google Play
• Follow the on-screen instructions and set up your account

Step 3: Mount your devices

Before you use mount your cameras, see if they're within Shuttle's range.

• Take your cameras to the rooms you want to install use them in
• Open the app, tap **Video**. If you see video, you can mount the camera.
• Press the panic button. If you receive a push notification, you're in range.
• Give your activity tracker a good shake, then navigate to ☰> **Device Management** > **Activity Sensor** on your mobile app. The time stamp will update if your tracker is in range.
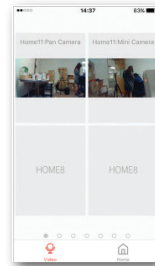
Troubleshooting Tips

Are your devices listed in your app?

If you're having trouble installing your devices, see if they're listed in your Home8 app:

• Navigate to ☰ > **Device Management** to see if all your devices are listed
• Tap **+** next to the device category and follow the on-screen instructions to add any missing devices

Are your devices communicating with Security Shuttle?

• If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
• If they do connect, you'll know the range of your device and where to install a range extender.
• Alternatively, you can move Security Shuttle closer to your device.
• If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to ☰ > **Device Management** > **+** on the Home8 app to add your devices again.

Do you need to reset your camera?

If your camera isn't communicating with Security Shuttle, your app may ask you to reset your camera.

• Remove the top cover and locate the pinhole
• Insert a pin and hold for 3-5 seconds until you hear a beep
• Return to the app and follow the onscreen instructions

Need help installing your Home8 system?

Call 1-844-800-6482, Mon-Fri 9am-7pm, Pacific.
http://www.home8systems.com/faq/
support@home8systems.com